

Launch LaGov FAQs

Changes to How Users Access LaGov ECC

LaGov Technical Contact Information

Launch LaGov

A customized installation application called **Launch LaGov** has been created which contains applications and desktop shortcuts that, as of March 18, 2014, will be the only way users will be able to access LaGov ECC.

Why was Launch LaGov created?

In an effort to enhance the security of data going between an agency user's computer and the DOA SAP servers, a new application called **Stunnel** will be used to establish a secure connection anytime a LaGov ECC session is started. Stunnel must be running in conjunction with the SAP GUI application to provide this additional encryption.

The **Launch LaGov** installation application actually readies a user's computer for this new log on process, to include installing Stunnel and 2 new desktop shortcuts:

- LaGov ECC (which replaces the SAP Logon Pad) 
- LaGov Portal (replaces the LaGov ERP Single Sign On web address for ECC users) 

On what machines must Launch LaGov be installed?

Any machine from which a user accesses the ECC component of LaGov, whether they currently access via the SAP Logon Pad or by logging into the LaGov Portal and selecting Start a GUI session from the Core Component (ECC) tab must have Launch LaGov installed. Your Human Resource Staff can run the **ZS06** transaction (Position Security Report), select the “/LAUNCH LAGOV” variant and add your particular personnel areas to identify staff, based on security permissions that may access LaGov ECC.

Launch LaGov Installation Overview

The following is an overview of what occurs on each computer when the Launch LaGov Installation application is run:

- 1) The SAP GUI (SAP Logon Pad) icon will be removed from the user's desktop
- 2) The SAP GUI will have all of its connection configuration removed
- 3) The SAP GUI will NOT be uninstalled
- 4) The Stunnel application will be installed
- 5) A computer-specific OpenSSL certificate (private key) will be generated
- 6) Stunnel will be set to auto start on logoff or reboot
- 7) Two new icons will be added to the user's desktop
 - a. LaGov ECC
 - b. LaGov Portal

Launch LaGov Deployment

Every computer in your agency that currently has SAP GUI installed must be updated. The Launch LaGov application must be **run individually on each user's computer as a private certificate is created specific to each computer**. If you wish to launch as part of your desktop image, please see the Installation Instructions link from the section below.

Are there any Pre Launch LaGov Installation Steps?

Yes. Please verify the following before beginning:

- The SAP GUI (SAP Logon Pad) must already be installed on the computer. SAP GUI will not be installed, upgraded, patched or uninstalled during the Launch LaGov installation.
- Firewall ports 4700-4710 must be opened for TCP traffic to doaprdssl.doa.louisiana.gov.
- If open, block firewall ports 3200-3399 and 3602 to the DOA SAP Servers.
- Firewall port 515, if open, should remain open for SAP printing purposes.

How do I begin the installation?

Start by notifying the impacted user of the date/time that you will begin their installation. This is important because the user must close the SAP GUI application before you start the Launch LaGov Installation.

The link below will provide sample verbiage that should be used when notifying users of this installation. ***Please include your agency's contact information so that your agency's user will know who to contact for assistance.***

NOTE: Input fields for name and phone number have been provided at the bottom of the instructions if your agency chooses to use these same instructions.

[LaGov ECC Login Instructions](#)

Click the link below for installation instructions for Manual, Automated and Computer Image deployment options:

[Launch LaGov Deployment Instructions](#)

Answers to Other Questions you might have:

1) What is Stunnel?

Stunnel is an open source multi-platform computer application, used to provide universal TLS/SSL tunneling service. The **Stunnel** application is designed to work as an SSL encryption wrapper between a client and server. Stunnel uses the OpenSSL library for cryptography. For more information, please visit <http://www.stunnel.org>.

2) What is the LaGov ECC shortcut?

The **LaGov ECC** icon is a shortcut to an application that manages the interaction of the **SAP GUI** application and the **Stunnel** application. This application uses the **SAP GUI** application and the **Stunnel** application to establish a secure connection to the LaGov system via the **SAP GUI**.

Users that used to click on the SAP Logon Pad icon



will use the LaGov ECC shortcut, instead, to launch a LaGov ECC session.

3) What is the LaGov Portal shortcut?

The **LaGov Portal** icon is a shortcut to an application that manages the interaction of the **SAP GUI** application, **Internet Explorer**, and the **Stunnel** application. This application uses the **SAP GUI** application, **Internet Explorer**, and **Stunnel** application to establish a secure connection to the LaGov system via the **LaGov Portal**.

Any user who has a need to select the Core Component (ECC) tab from within the Single Sign On portal must now access the LaGov Single Sign On Portal using this shortcut.

4) Will logging into LEO Change?

No. LEO is a secure portal and requires no additional encryption layers.