Coordinated System of Care
Statewide Governance Board Meeting
October 24, 2013
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70802
Draft Minutes

The meeting was called to order by Chair, Suzy Sonnier.

Board members present:	**Board members absent:**
Kathy Edmonston	Mary Livers
Frank Opelka	Stephen Osborn
Courtney Phillips	Krystal Schexnayder
Shari Rich	
Suzy Sonnier	
Mark Thomas	

Suzy Sonnier, Chair requested to amend the agenda and allow the Child and Family Team presentation to precede the Director's Report. Kathy Edmonston moved to amend the agenda and Mark Thomas seconded. The motion passed unanimously.

Approval of Minutes
Mark Thomas moved to approve the minutes from the previous meeting. Courtney Phillips seconded. The motion passed unanimously.

New Business
Child and Family Team Presentation: Annette Gaudet and her daughter Alexa, presented to the board about their experiences being enrolled in CSoC. Ms. Kelly Jerolleman, WAA Facilitator; Ms. Rosa White, Parent Support; and Ms. LaKesha Grayer, Youth Support presented their roles in assisting Ms. Gaudet and her daughter. Ms. Gaudet expressed her appreciation for all the support she and her daughter have received, stating that their involvement in CSoC has significantly improved their lives. Ms. Gaudet would like for the Board to identify ways to market CSoC, the WAA and FSO to make the public more aware of the services that each provide.

Director's Report
CSoC Director, Connie Goodson, presented the CSoC Director's report. Highlights of the report are summarized below. The full report can be found on the CSoC website at
www.csoc.la.gov/assets/csoc/Documents/GovernanceBoard/2013OctoberGB/20131024DirectorsFINAL.pdf

Highlights
- Enrollment in CSoC continues to increase with several regions nearing capacity of 240.

- The Wraparound workforce is maturing with two coaches nearing national coaching certification, with other coaches to follow.
- The CSoC team has done extensive outreach and education to a variety of stakeholders and is building relationships within the non-implemented regions.
- The CSoC team has increased their knowledge and skills around building community teams and the wraparound process to support statewide expansion.
- Outcomes data continue to show positive trends for CSoC youth.
- The provider network continues to increase for the five specialized CSoC services.
- The Statewide FSO continues to face difficulties meeting the needs of families and youth as evidenced by a wait list of more than 200,which has remained unchanged despite intensive administrative support by Magellan. A request was made of the Board to convene a time limited work group to review the current FSO model and make recommendations to the Board about future FSO structure and approach.

The Board was offered an opportunity to ask questions. Kathy Edmonston asked that the next report include the average length of stay in out of home placements/hospitals. Suzy Sonnier stated that she wanted to ensure consistent inforhospitals provided to the governance board over time. Kathy Edmonston and Mark Thomas agreed that there was on going concern regarding the statewide FSO and they were both supportive of a workgroup. Kathy Edmonston moved to accept the Director's Report. Courtney Phillips seconded. The motion passed unanimously.

Committee Reports

Finance and Audit Committee: Jody Levison-Johnson presented the Finance and Audit report on behalf of the Chair of the committee, DHH Undersecretary Jerry Philips. The committee has not met since the last Governance Board Meeting; however, plans are underway to schedule a meeting and focus the committee on new items such as financing for potential CSoC expansion.

Quality Assurance Committee (QAC): Report was given by Committee Chairperson, Michael Comeaux. The QA Committee met on October 17, 2013 and Magellan representatives reviewed the second quarter's seventeen Quality Measures data reports with the Committee. To date the Committee has reviewed data reports for the first and second contract quarters. Committee members and Magellan agreed that by the third quarter sufficient data will have been collected to begin meaningful data analysis and data trending discussions.

Work continues with the University of Washington Wraparound Evaluation and Research Team (WERT) to evaluate individual and system outcomes. The WERT is now working directly with staff from DOE, OJJ and DCFS to identify and share available agency level administrative data elements for the outcomes study. In partnership with the WERT, a plan is being developed to evaluate wraparound fidelity in all regions.

Shari Rich moved to accept the committee reports. Mark Thomas seconded. The motion passed unanimously.

Unfinished Business
None Scheduled

Public Comment: Stephanie Patrick – Advocacy Center, commented that it would be helpful if the Director's Report and the Quality Assurance Committee data reports could be made available prior to the CSoC Governance Board meetings. Ms. Patrick also stated that it would be helpful to track the time between the referral and when services begin or are approved. She would also like to know when the next two regions will be selected for expansion. She requested that the community team meetings in these regions be publicized in order to get the word out to have more participation. Lastly, there is interest in knowing more about the Local Coordinating Councils (LCC).

Judy McCleary requested the Director's Report include a table of services being provided relative to the clients being served by the FSO.

Action Items
None Scheduled
Suzy Sonnier requested that the board establish a committee to look into the FSO model and approach. Kathy Edmonston also suggested for the next meeting's new business to have a briefing on the Statewide Coordinating Council.

Mark Thomas moved to establish a committee to look into the FSO model and approach. Kathy Edmonston seconded. The motion passed unanimously.

Adjournment
A motion was made to adjourn the meeting by Kathy Edmonston. Courtney Phillips seconded. The motion passed unanimously.