

**Coordinated System of Care
Statewide Governance Board Meeting
May 25, 2022
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821
Meeting Minutes**

The meeting was called to order by Chair Jacqueline Brown at 1:04 pm.

Roll Call

Board members present:

Jacqueline Brown (via Zoom)
Marilyn Thornton (via Zoom)
Mark Thomas
Yolonda Latimer

Board members absent:

Kathy Edmonston
Michael Comeaux

Sareda informed the board that Yolonda Latimer is now serving as the Office of Juvenile Justice (OJJ) designee. She also informed the board that Mark Thomas will be leaving LDH and thanked him for his contributions to the board over the years.

Approval of Minutes

Approval of the February meeting minutes was deferred until the next meeting due to a lack of a quorum of members present in person.

Director's Report

Data for reporting period January 1, 2022 through March 31, 2022 were presented via PowerPoint slides, which were also emailed to members. Sareda McPhee, CSoc Director, discussed highlights of the report; shared recent news, successes, and community outreach events from several wraparound agencies; and invited questions from board members. The full report may be viewed at www.csoc.la.gov.

Areas of discussion during the report presentation included factors influencing enrollment levels across regions; adding ethnicity data to the director's report; demographic trends; hospital readmissions; and utilization of behavioral health services following hospitalization.

Joel Boultinghouse, Executive Director of Behavioral Services of Louisiana, shared updates and a success story of a family recently served by the FSO.

Approval of the Director's Report was deferred to the next meeting due to a lack of a quorum of members present in person.

Committee Reports

Quality Assurance Committee Report

Cindy Guitrau reported that the Quality Assurance Committee (QAC) met on May 16, 2022 and reviewed the CSoC Data Dashboard. This dashboard includes outcomes data that Sareda shared in the Director's Report.

New Business

Wendy Bowlin, Director of Quality and Outcomes with Magellan of Louisiana, presented on fidelity monitoring results from 2021.

Unfinished Business

None

Action Items

Statewide Governance Board meetings will be held on the following dates at 1:00 pm:

Wednesday, August 24, 2022
Wednesday, November 30, 2022

Public Comment

Jodie Roberts with Eckerd Connects and Brady Middleton with Ascent shared that their agencies are facing staffing challenges, similar to many other industries. Syralja Griffin with Magellan of Louisiana added that the Louisiana Workforce Commission reported the lowest unemployment ever, and that Magellan has also faced staffing challenges. They are working to reduce the administrative burden on the wraparound agencies. Dr. Jamie Hanna with Magellan of Louisiana discussed challenges faced when going into homes, such as increased community violence and Covid concerns. She also discussed Magellan's efforts to increase the efficiency and efficacy of CSoC referrals.

Adjournment

Mark moved and Dr. Thornton seconded a motion to adjourn. The meeting was adjourned at 2:32 p.m.