

**Coordinated System of Care  
Statewide Governance Board Meeting  
October 2, 2017  
Iberville Building, Room 127, 627 N. Fourth St., Baton Rouge, LA 70821  
Meeting Minutes**

The meeting was called to order by Chairman Michael Comeaux.

**Roll Call**

Board members present:

Michelle Alletto  
Michael Comeaux  
Kathy Edmonston  
Jamie Tindle (new member)

Yvonne Diaz Domingue represented DCFS.

Michael Comeaux asked for a motion to move the Family Support Organization (FSO) update to the top of the agenda. Michelle Alletto moved, Kathy Edmonston seconded. The motion was approved.

**FSO Update**

Dr. James Hussey, Assistant Secretary/Medical Director for OBH, reported to the Board that due to ongoing concerns around access issues, Magellan terminated their contract with Ekhaya, the Family Support Organization, on August 8, 2017. There is a transition plan in place, which includes Ekhaya continuing to serving those CSoC members with an already assigned FSO worker on their plan of care until November, unless the service is removed from the Plan of Care (POC) by the Child and Family Team (CFT) prior to November. All youth and families enrolled in CSoC will continue to have full access to all Medicaid funded behavioral health services, as well as the CFT process and the two other specialized CSoC services. In addition, the WAAs are conducting CFT meetings for those youth and families who have FSO services on their POCs and will strategize other supports and services to replace them. All CSoC youth and families have been notified of the termination of the FSO.

In early August an FSO workgroup inclusive of OBH and Magellan developed and released a Request for Information to determine if there were providers who had the interest and ability to provide the FSO service. OBH received 11 proposals. These are being reviewed by the FSO workgroup. The next meeting of the Workgroup is October 16, 2017 to discuss the proposals and determine next steps. To minimize disruption to clients, one or more new providers will be procured as soon as possible.

**Approval of Minutes**

Kathy Edmonston moved and Michelle Alletto seconded a motion to approve the January 2017 minutes. The motion was approved. The Director's report was not approved as it was not included in the handouts.

Kathy Edmonston moved and Michael Comeaux seconded a motion to approve the May 2017 minutes. The motion was approved. The Director's report was not approved as it was not included in the handouts.

### **Election**

Connie informed the board that Kathy Edmonston has agreed to continue as a member for another year. Michelle Alletto moved for approval of Kathy's membership, Mike Comeaux seconded. The motion was approved.

Connie informed the board that Jamie Tindle has agreed to join the board in the mental health advocate position. Kathy Edmonston moved to nominate Jamie, Michelle Alletto seconded the motion. The motion was approved. Michelle Alletto moved to elect Jamie to the board, Kathy Edmonston seconded. The motion was approved.

Connie informed the board that Michael Comeaux has reached the end of his second term and cannot continue as Chairperson. She also stated that Dr. James Beuche who could not attend this meeting has agreed to serve as chairperson if elected. Michelle Alletto moved for nomination of Dr. Beuche, Kathy Edmonston seconded. The election was tabled until the next meeting for Dr. Beuche to be in attendance.

### **Director's Report**

CSoC Director, Connie Goodson, started this section by stating that this was the annual meeting and asked to talk a bit about CSoC and wraparound. She reminded the Board members that Wraparound is not a clinical intervention, a common misperception. She stated that it is a collaborative planning process guided by values and principles. The first principle of Wraparound is 'family voice and choice,' which stipulates that the perspectives of the family – including the child or youth – must be given primary importance during all phases and activities of Wraparound. The values associated with Wraparound further require that the planning process itself, as well as the services and supports provided, should be individualized, family driven, culturally competent, and community based. Additionally, the Wraparound process should increase the "natural support" available to a family by strengthening interpersonal relationships and utilizing other resources that are available in the family's network of social and community relationships. Finally, the Wraparound process should be "strengths based," including activities that purposefully help the child and family to recognize, utilize, and build talents, assets, and positive capacities.

Fidelity to Wraparound practice is correlated to positive outcomes for youth and families. The fidelity evaluation process measures how well Wraparound Facilitators are implementing these values and principles throughout the four phases of Wraparound. The 2016 Fidelity Evaluation results will be

presented later in this meeting by Wendy Bowlin, Quality and Outcomes Director for Magellan and will illustrate our efforts to evaluate fidelity to practice in Louisiana. Connie stated that although Wraparound is not a clinical intervention, it can be therapeutic when the principles are applied.

Members received copies of the Director's Report. Connie discussed highlights of the report and invited questions from board members. The full report may be viewed at [www.csoc.la.gov](http://www.csoc.la.gov).

During the Director's Report, Connie Goodson asked Sheila Jordan to provide Statewide Coordinating Council (SCC). Sheila reported that establishing a functional SCC has been a slow process. However, Sheila stated that she is optimistic that with a new FSO(s) we will be able to institute a regional structure that will be better able to support the development of a statewide SCC. In addition, she is working with wraparound agencies for input to improve the SCC process.

## **Committee Reports**

### **Finance and Audit Committee**

- The committee did not meet this quarter.

### **Quality Assurance Committee Report**

Cindy Guitrau reported that the Quality Assurance Committee met on August 21, 2017 and reviewed the CSoC Data Dashboard. This dashboard includes: data on the reduction of out of home placements, improved outcomes, increased utilization of home and community based services, etc. Connie shared these outcomes in the Director's report. The committee is very pleased with the CSoC results

Michelle Alletto moved to accept the Director's Report, Kathy Edmonston seconded. The motion was approved.

## **New Business**

Wendy Bowlin, Quality and Outcomes Director for Magellan, presented a report on the 2016 Fidelity Evaluation Results. This study was presented at the May 2017 CSoC Governance Board meeting, but due to low attendance at that meeting, she is presenting the results again today. The data indicates that fidelity scores in Louisiana are higher than what is seen in the national comparison sample. In addition, results are improved from the Fidelity Evaluation study conducted in 2014. The full presentation is available at [www.csoc.la.gov](http://www.csoc.la.gov).

## **Unfinished Business**

None.

## **Public Comment**

- In response to earlier discussion, Kathy Coenson stated that she will email Jamie Tindle a flyer that can be used to promote referrals to CSoC.

## **Action items**

Statewide Governance Board meetings the next year will be held in the Bienville building, from 1:00 PM to 3:00 PM on the following dates:

November 29, 2017 1:00-3:00pm

February 28, 2018 1:00-3:00pm

May 30, 2018 1:00-3:00pm

August 29, 2018 1:00-3:00pm

**Adjournment**

Kathy Edmonston moved and Michelle Alletto seconded to adjourn the meeting at 3:35 p.m. The motion was approved.